Q1. Name of Practice:			_				
answered question	13						
skipped question	0						
Q2. Name of individual completing the survey:							
answered question	10						
skipped question	3						
Q3. Has written standards for patient access and patient	communicati	on.					
			Moderately				
		Of Little	important /		Very		
	Unimportant	Importance /	About Half	Important /	Important /	Rating	Response
Answer Options	/ Never	Rarely	the time /	Usually	Always	Average	Count
Perceived Value	1	1	0	4	7	4.15	13
Current Practice Capability	2	0	1	5	5	3.85	13
Q4. Uses data to show it meets its standards for patient a	ccess and co	mmunication),				
			Moderately				
		Of little	important /		Very		
	Unimportant	importance /	About Half	Important /	Important /	Rating	Response
Answer Options	/ Never	Seldom	the time	Usually	Always	Average	Count
Perceived Value	2	0	1	4	6	3.92	13
Current Practice Capability	2	0	4	3	4	3.54	13
Q5. Uses data system for basic patient information (most	y non-clinica	l data)					
			Moderately				
		Of Little	important /		Very		
	Unimportant	Importance /	About Half	Important /	Important /	Rating	Response
Answer Options	/ Never	Seldom	the time	Usually	Always	Average	Count
Perceived Value	0	0	0	3	10	4.77	13
Current Practice Capability	0	0	1	1	11	4.77	13
Q6. Has clinical data system with clinical data in searchab	le data fields	5.					
			Moderately				
		Of little	important /		Very		
	Unimportant	importance /	About Half	Important /	Important /	Rating	Response
Answer Options	/ Never	Seldom	the time	Usually	Always	Average	Count
Perceived Value	0	0	2	4	6	4.33	12
Current Practice Capability	0	4	1	3	4	3.58	12
Q7. Uses the clinical data system.							
			Moderately				
		Of little	important /		Very		
	Unimportant	importance /	About Half	Important /	Important /	Rating	Response
Answer Options	/ Never	Seldom	the time	Usually	Always		Count
Perceived Value	0	0	1	2	10	4.69	
Current Practice Capability	0	_	2	2	7	4.08	13
Q8. Uses paper or electronic-based charting tools to organ	nize clinical i	nformation.					

	1		T		1	T	
		06 1941	Moderately		.,		
		Of little	important /	T	Very	Datin -	D
	Unimportant	importance /	About Half	Important /	Important /	Rating	Response
Answer Options	/ Never	Seldom	the time	Usually	Always	Average	Count
Perceived Value	0	0	0				
Current Practice Capability] 0] 0	1	2	10	4.69	13
Q9. Uses data to identify important diagnoses and condit	ions in practi	ce.	Madanatak				
		Of little	Moderately				
	I la inca a suba sab	Of little	Important /	Too to a set out of	Very	Datina	D
	Unimportant	Imporance /	About Half	Important /	Important /	Rating	Response
Answer Options	/ Never	Seldom	the Time	Usually	Alway	Average	Count
Perceived Value	0	1	2	3		4.17	
Current Practice Capability	0	1	4		,	3.92	12
Q10. Generates lists of patients and reminds patients and	a clinicians of	services nee		ion managen	nentj I		
		Of 1 :441-	Moderately				
		Of Little	Important /	T	Very	D - 1:	<u></u>
	Unimportant	Importance /	About Half	Important /	Important /	Rating	Response
Answer Options	/ Never	Seldom	the Time	Usually	Always	Average	Count
Perceived Value	1	2	2	2	6	3.77	13
Current Practice Capability	3	3	4	0	3	2.77	13
Q11. Adopts and implements evidence-based guidelines	ror three cond	itions.	Madaustak				
		Of little	Moderately				
	I la income a submont	Of little	important /	Too to a set out of	Very	Datina	D
Annual Outions	· ·	importance /	About Half	Important /	Important /	Rating	Response
Answer Options	/ Never	Seldom	the time	Usually 5	Always	Average	Count
Perceived Value	0	0	2				13 13
Current Practice Capability				6	3	3.77	13
Q12. Generates reminders about preventive services for	Ciinicians.		Madaratak				
		Of little	Moderately		Vomi		
	Unimportant	Of little	important / About Half	Important /	Very	Dating	Docpores
Anguar Ontions	· ·	importance /		Important /	Important /	Rating	Response Count
Answer Options Perceived Value	/ Never	Seldom	the time	Usually 0	Always 10	Average 4.31	
Current Practice Capability	1 2	1	1	3		2.77	
<u>.</u>	3	7	1	3		2.77	13
Q13. Uses non-physician staff to manage patient care.			Moderately				
		Of little	important /		Very		
	Unimportant	importance /	About Half	Important /	Important /	Dating	Response
Answer Ontions	· ·	Seldom		Important /	· '	Rating	•
Answer Options Perceived Value	/ Never		the time	Usually 3	Always	Average 3.69	Count 13
Perceived Value Current Practice Capability	3	0	1 2	3		3.38	
	occina pro-	roce address	ing barriers	3	4	3.38	13
Q14. Conducts Care Management including care plans, as	ssessing prog	ress, address	ing parriers.				<u> </u>

Pie	ulcai Hollie	Project St	ii vey kesui	15			
			Moderately				
		Of little	important /		Very		
	Unimportant	importance /	About Half	Important /	Important /	Rating	Response
Answer Options	/ Never	Seldom	the time	Usually	Always	Average	Count
Perceived Value	1	4	0	2	6	3.62	13
Current Practice Capability	2	5	4	1	1	2.54	13
Q15. Coordinates care/follow-up for patients who receiv	e care in inpa	tient and out	patient facili	ties.			
			Moderately				
		Of little	important /		Very		
	Unimportant	importance /	About Half	Important /	Important /	Rating	Response
Answer Options	/ Never	Seldom	the time	Usually	Always	Average	Count
Perceived Value	0	0	1	3	9	4.62	13
Current Practice Capability	0	1	3	5	4	3.92	13
Q16. Assesses language preference and other communic	ations barrier	S.					
			Moderately				
		Of little	important /		Very		
	Unimportant	importance	About Half	Important /	Important /	Rating	Response
Answer Options	/ Never	/ Seldom	the time	Usually	Always	Average	Count
Perceived Value	0	2	1	2	8	4.23	13
Current Practice Capability	0	0	4	3	6	4.15	13
Q17. Actively supports patient self-management.							
			Moderately				
		Of little	important /		Very		
	Unimportant	importanceSe	About Half	Important /	Important /	Rating	Response
Answer Options	/ Never	ldom	the time	Usually	Always	Average	Count
Perceived Value	0	0	0	3	10	4.77	13
Current Practice Capability	0	1	2	2	8	4.31	13

Q18. Uses electronic system to write prescriptions.			1				
			Moderately				
		Of little	important /		Very		
	Unimportant	importance /	About Half	Important /	Important /	Rating	Response
Answer Options	/ Never	Seldom	the time	Usually	Always	Average	Count
Perceived Value	1) Scidom	0	· · · · · · · · · · · · · · · · · · ·			
Current Practice Capability	3	0	0				
Q19. Has electronic prescription writer with safety checks	<u> </u>	0	0			3.72	13
215: Has electronic prescription writer with safety checks	<u> </u>		Moderately				
		Of little	important /		Very		
	Unimportant	importance /	About Half	Important /	Important /	Rating	Response
Answer Options	/ Never	Seldom	the time	Usually	Always	Average	Count
Perceived Value	7 146461	0		•	•		
Current Practice Capability	Δ	0	0		ļ	3.62	
Q20. Has electroinc prescription writer with cost checks.					'	5.02	13
Q20: Has electronic prescription writer with cost electes.			Moderately				
		Of little	important /		Very		
	Unimportant	importance /	About Half	Important /	Important /	Rating	Response
Answer Options	/ Never	Seldom	the time	Usually	Always	Average	Count
Perceived Value	7 11676	1	1	3	•		
Current Practice Capability	6	1	0		ļ	2.77	
Q21. Tracks tests and identifies abnormal results systema	tically.	_		_		2.,,	1
]		Moderately				
		Of little	important /		Very		
	Unimportant	importance /	About Half	Important /	Important /	Rating	Response
Answer Options	/ Never	Seldom	the time	Usually	Always	Average	Count
Perceived Value	0		•	•		4.85	
Current Practice Capability	0	0	5	3		4	13
Q22. Uses electronic systems to order and retrieve tests a	nd flag dupli	cate tests					
,			Moderately				
		Of little	important /		Very		
	Unimportant	importance /	About Half	Important /	Important /	Rating	Response
Answer Options	/ Never	Seldom	the time	Usually	Always	Average	Count
Perceived Value	2	1	3	1	5	3.5	ļ
Current Practice Capability	7	1	0	1	3		
Q23. Tracks referrals using paper-based or electronic syst	tem.						
			Moderately				
		Of little	important /		Very		
	Unimportant	importance /	About Half	Important /	Important /	Rating	Response
Answer Options	/ Never	Seldom	the time	Usually	Always	Average	Count
Perceived Value	1	0		· · · · · · · · · · · · · · · · · · ·		†	
Current Practice Capability	2	2	5			3.08	

Q24. Measures clinical and/or service performance l	Q24. Measures clinical and/or service performance by physician or across the practice.											
			Moderately									
		Of little	important /		Very							
	Unimportant	importance /	About Half	Important /	Important /	Rating	Response					
Answer Options	/ Never	Seldom	the time	Usually	Always	Average	Count					
Perceived Value	2	. 0	2	1	8	4	13					
Current Practice Capability	4	3	1	2	3	2.77	13					
Q25. Survey of patients' care experience.												
			Moderately									
		Of little	important /		Very							
	Unimportant	importance /	About Half	Important /	Important /	Rating	Response					
Answer Options	/ Never	Seldom	the time	Usually	Always	Average	Count					
Perceived Value	1	. 0	3	3	5	3.92	12					
Current Practice Capability	1	. 3	4	1	2	3	11					

	carcar monne		ii vey itesa		_	1	1
Q26. Reports performance across the practice or by phy	rsician.						
			Moderately				
		Of little	important /		Very		
	Unimportant	importance /	About Half	Important /	Important /	Rating	Response
Answer Options	/ Never	Seldom	the time	Usually	Always	Average	Count
Perceived Value	1	2	1	. 4		3.67	12
Current Practice Capability	2	4	3	3 1	. 3	2.92	
Q27. Sets goals and takes action to improve performance	ce.						
			Moderately				
		Of little	important /		Very		
	Unimportant	importance /	About Half	Important /	Important /	Rating	Response
Answer Options	/ Never	Seldom	the time	Usually	Always	Average	Count
Perceived Value	0	1	1	. 1	. 10	4.54	13
Current Practice Capability	2	0	2	2 4	5	3.77	1
Q28. Produces reports using standardized measures.							
			Moderately				
		Of little	important /		Very		
	Unimportant	importance /	About Half	Important /	Important /	Rating	Response
Answer Options	/ Never	Seldom	the time	Usually	Always	Average	Count
Perceived Value	3	0	1	. 2	2 7	3.77	1
Current Practice Capability	4	0	4	1 2	. 3	3	13
Q29. Transmits reports with standardized measures ele	ctronically to e	xternal entit	ies				
·			Moderately				
		Of little	important /		Very		
	Unimportant	importance /	About Half	Important /	Important /	Rating	Response
Answer Options	/ Never	Seldom	the time	Usually	Always	Average	Count
Perceived Value	4	1	1	. 4		3.08	3 13
Current Practice Capability	5	2	3	3 1	. 2	2.46	
Q30. Availability of Interactive Website.							
			Moderately				
		Of little	important /		Very		
	Unimportant	importance /	About Half	Important /	Important /	Rating	Response
Answer Options	/ Never	Seldom	the time	Usually	Always	Average	Count
Perceived Value	3	3	1	. 4		2.92	. 13
Current Practice Capability	8	1	1	. 1	. 2	2.08	+
Q31. Electronic Patient Identification.							
			Moderately				
		Of little	important /		Very		
	Unimportant	importance /	About Half	Important /	Important /	Rating	Response
Answer Options	/ Never	Seldom	the time	Usually	Always	Average	Count
Perceived Value	1	1	4	•	· '	3.5	
Current Practice Capability	7	2	O				

Q32. Electronic Care Management Support.							
			Moderately				
		Of little	important /		Very		
	Unimportant	importance /	About Half	Important /	Important /	Rating	Response
Answer Options	/ Never	Seldom	the time	Usually	Always	Average	Count
Perceived Value	3	2	3	0	4	3	12
Current Practice Capability	10	2	0	0	0	1.17	12

	i-icaicai iio	<u> </u>	•	Moderately					
			Of Little	important /		Very			
		Unimportan	Importance	About Half	Important	Important	High	Low	
Question	Value / Capability	t / Never	/ Rarely	the time /	/ Usually	•	Value		Diff
4	Perceived Value	1	1	0	4	7	11		1
and patient communication.	Current Practice Capability	2	0	1	5	5		2	9
	Perceived Value	2	0	1	4	6	10		
for patient access and communication.	Current Practice Capability	2	0	4	3	4		2	. 8
Uses data system for basic patient	Perceived Value	0	0	0	3	10	13		
information (mostly non-clinical data)	Current Practice Capability	0	0	1	1	11		0	13
Has clinical data system with clinical data	Perceived Value	0	0	2	4	6	10		
in searchable data fields.	Current Practice Capability	0	4	1	3	4		4	6
	Perceived Value	0	0	1	2	10	12		
Uses the clinical data system.	Current Practice Capability	0	2	2	2	7		2	10
Uses paper or electronic-based charting	Perceived Value	0	0	0	3	10	13		
tools to organize clinical information.	Current Practice Capability	0	0	1	2	10		0	13
Uses data to identify important diagnoses		0	1	2	3	6	9		
and conditions in practice.	Current Practice Capability	0	1	4	2	5		1	. 8
Generates lists of patients and reminds	Perceived Value	1	2	2	2	6	8		
patients and clinicians of services needed		3	3	4	0	3		6	2
Q11. Adopts and implements evidence-	Perceived Value	0	0	0	5	8	13		
based guidelines for three conditions.	Current Practice Capability	0	2	2	6	3		2	11
Generates reminders about preventive	Perceived Value	1	1	1	0	10	10		
services for clinicians.	Current Practice Capability	3	4	1	3	2		7	3
Uses non-physician staff to manage	Perceived Value	3	0	1	3	6	9		
patient care.	Current Practice Capability	3	0	3	3	4		3	6
Conducts Care Management including	Perceived Value	1	4	0	2	6	8		
care plans, assessing progress,	Current Practice Capability	2	5	4	1	1		7	1
Coordinates care/follow-up for patients	Perceived Value	0	0	1	3	9	12		
who receive care in inpatient and	Current Practice Capability	0	1	3	5	4		1	. 11
Assesses language preference and other	Perceived Value	0	2	1	2	8	10		<u> </u>
communications barriers.	Current Practice Capability	0	0	4	3	6	10	0	10
Actively supports patient self-	Perceived Value	0	0	0	3	10	13		<u> </u>
management.	Current Practice Capability	0	1	2	2	8	- 15	1	. 12
Uses electronic system to write	Perceived Value	1 2	0	0	2	10	12		 _
prescriptions.	Current Practice Capability	3	0	0	2	8	4.4	3	1 9
Has electronic prescription writer with	Perceived Value	2	0	0	3	8	11	<u> </u>	 _
safety checks.	Current Practice Capability	4	0	0	2	7		4	1 7
Has electroinc prescription writer with	Perceived Value	2	1	1	3	6	9	_	_
cost checks.	Current Practice Capability	6	1	0	2	4	10	/	2
Tracks tests and identifies abnormal	Perceived Value	0	0	0	2	11	13		1-
results systematically.	Current Practice Capability	0	0	5	3	5		0	13

			Of Links	Moderately		W			
			Of Little	important /	T	Very			
Our attack	V-l / C	_	Importance		Important	Important	High		D: cc
Question	Value / Capability	t / Never	/ Rarely	the time /	/ Usually	/ Always	Value	Сар.	Diff
Uses electronic systems to order and	Perceived Value	2	1	3	1	5	6		
retrieve tests and flag duplicate tests.	Current Practice Capability	7	1	0	1	3		8	-2
Tracks referrals using paper-based or	Perceived Value	1	0	3	3	6	9		
electronic system.	Current Practice Capability	2	2	5	1	3		4	5
Measures clinical and/or service	Perceived Value	2	0	2	1	8	9		
performance by physician or across the	Current Practice Capability	4	3	1	2	3		7	2
	Perceived Value	1	0	3	3	5	8		
Survey of patients' care experience.	Current Practice Capability	1	3	4	1	2		4	4
Reports performance across the practice	Perceived Value	1	2	1	4	4	8		
or by physician.	Current Practice Capability	2	4	3	1	3		6	2
Sets goals and takes action to improve	Perceived Value	0	1	1	1	10	11		
performance.	Current Practice Capability	2	0	2	4	5		2	9
Produces reports using standardized	Perceived Value	3	0	1	2	7	9		
measures.	Current Practice Capability	4	0	4	2	3		4	ł 5
Transmits reports with standardized	Perceived Value	4	1	1	4	3	7		
measures electronically to external	Current Practice Capability	5	2	3	1	2		7	0
	Perceived Value	3	3	1	4	2	6		
Availability of Interactive Website.	Current Practice Capability	8	1	1	1	2		9	-3
	Perceived Value	1	1	4	3	3	6		
Electronic Patient Identification.	Current Practice Capability	7	2	0	0	3		9	-3
	Perceived Value	3	2	3	0	4	4		
Electronic Care Management Support.	Current Practice Capability	10	2	0	0	0		12	-8